



# CONSTRUCTION COMMITMENT

## 1 ONE FULL YEAR OF PROTECTION

- » 1-year, unlimited hours, full-machine coverage standard factory warranty.
- » **No charge** for travel time or mileage during standard factory warranty period.
- » **Free** loaner machine for warranty repairs beyond 48 hours during first 12 months on qualified models.\*

## 2 OPERATOR TRAINING AND EQUIPMENT WALK-AROUND UPON DELIVERY

- » In-depth machine overview and basic operator training to ensure safe and efficient machine operation.

## 3 EXTENDED WARRANTY OPTIONS

- » Full range of Equipment Protection Plan options, tailored to you based on use and trade cycles.

## 4 S•O•S FLUID ANALYSIS: ALL LABS ARE NOT THE SAME

- » Your first 500 hour sample is **on us**. [www.empire-cat.com/freesample](http://www.empire-cat.com/freesample)
- » Guaranteed 24-hour analysis turnaround time – **best in the industry**.
- » Empire certified lab technicians interpret data based on the specific machine and industry conditions to determine your machine's health.

## 5 INDUSTRY LEADER IN PARTS AVAILABILITY

- » Over 220,000 parts line items in stock, 200 parts professionals, 110 parts drops at over 30 locations, and a delivery network that covers over 2 million miles annually.
- » Twelve month parts warranty on all new CAT parts.

## 6 EQUIPMENT SUPPORT TO KEEP YOU UP AND RUNNING

- » Product support available 24-hours-a-day, 7-days-a-week, 365-days-a-year.
- » Over 550 service professionals, 140 field service technicians, and 22 locations.

## 7 RESOURCES AND TOOLS FROM SAFETY.CAT.COM

- » **Free** access to monthly safety webinars, virtual walk-arounds, online how-to videos and toolbox talks.